

We Care Foundation of Newfoundland and Labrador

Support Strategies for a Non-Profit

Research-backed Strategies to Effectively Support Personnel and Volunteers





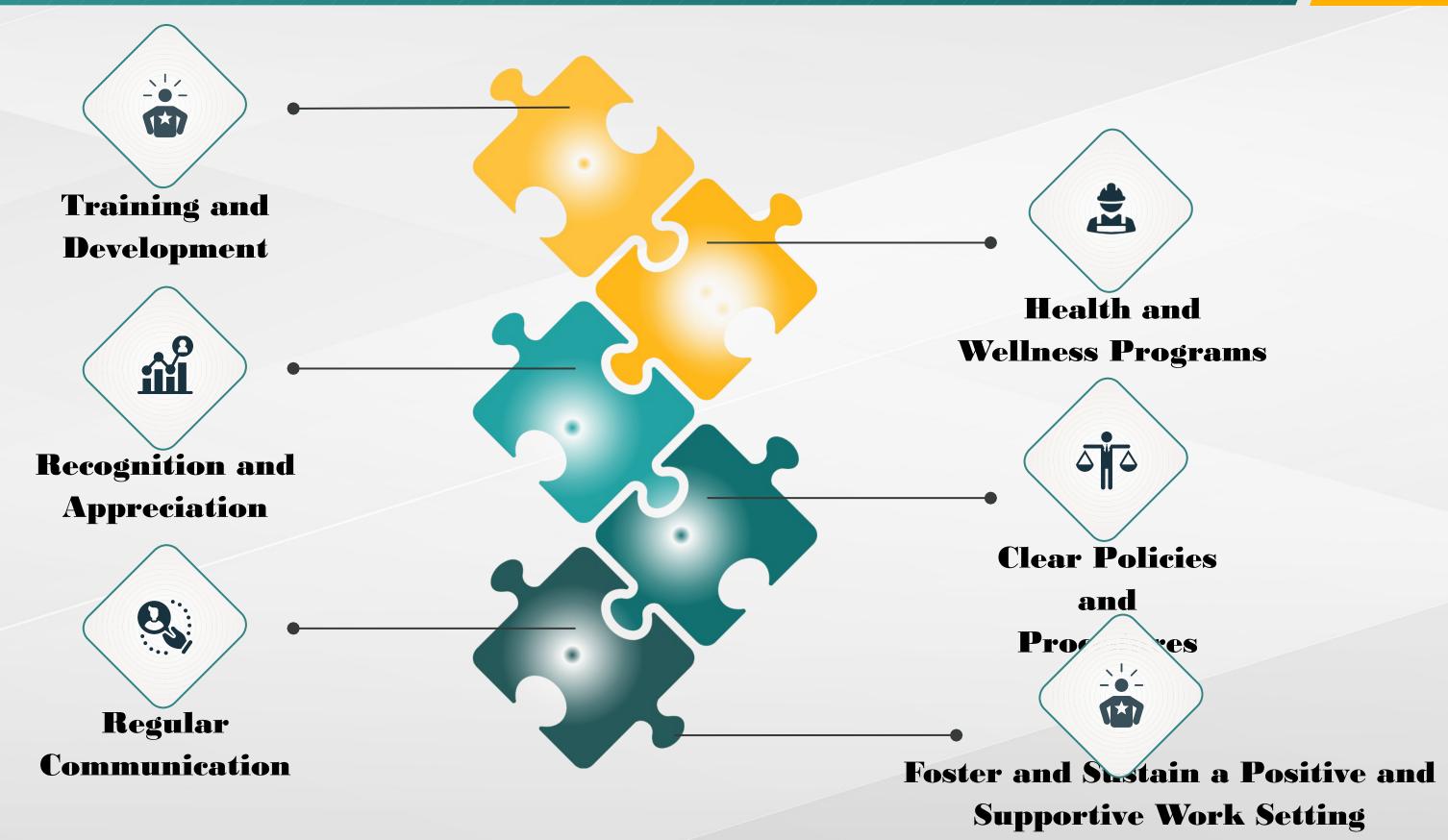
### **About Support**

encompass the techniques and approaches utilized to acquire resources, engage stakeholders, and accomplish the organization's mission. The implementation of these strategies is vital for the sustenance of operations, expansion of impact, and attainment of long-term goals.

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# Key Support Strategies







### Considerations when investing in training

### programs

- Perform a comprehensive needs assessment to identify the precise gaps in skills and knowledge among personnel and volunteers.
- · Adopt diverse range of training methods, encompassing workshops, online courses, mentorship programs, and hands-on experiences.
- Regularly offer chances for personnel and volunteers to self-enhance their skills and stay updated with industry best practices, thus promoting their engagement.

- Provide incentives, such as certificates, badges, or recognition for completing a training and development program
- Develop evaluation mechanisms to gauge the impact of training programs. This may consist of pre-and postassessments, surveys, and feedback forms.



# Recognition and Appreciation



### **Awards and Certificates**

- Commend exceptional contributions by presenting awards or certificates of appreciation for specific projects, milestones, or long-term commitment.
- Recognize noteworthy milestones, such as work anniversaries or significant accomplishments, by arranging a modest ceremony or meaningful token.



### Personalized Recognition

- Compose customized thank-you notes addressed to individuals, acknowledging their specific contributions and expressing your appreciation.
- Acknowledge individuals during meetings, events, or through your organization's communication channels (e.g., newsletters, social media, website).
- Share success stories and the impact of their work, demonstrating how their contributions are making a difference in the community.



# Employee and Volunteer Engagement Events

- · Highlight a personnel or volunteer's effort each month.
- Coordinate social events, team-building activities, or appreciation gatherings to promote a sense of community and camaraderie.
- Demonstrate your appreciation for their contributions by presenting modest tokens of appreciation, such as branded merchandise, gift cards, or other gifts.



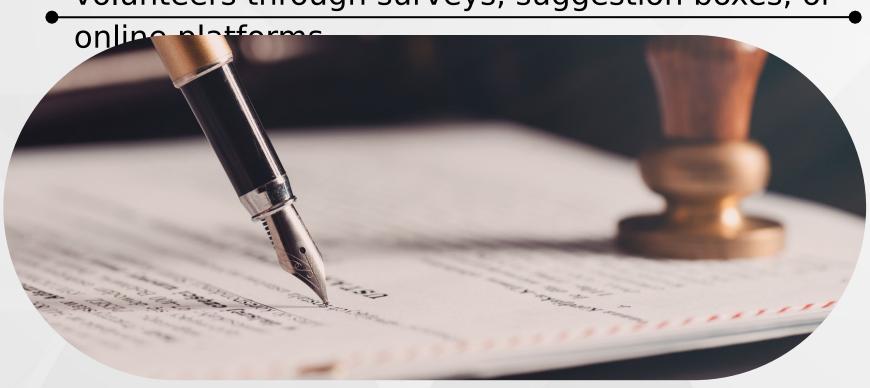
# Regular Communication

### Transparency and Feedbacks

- Ensure openne goals, challeng
- Regularly utilize and platforms, intranets, and r

garding the organization's nd decision-making processes. ange of communication tools iding email, messaging apps, ar meetings

· Consistently se edback from staff and volunteers through surveys, suggestion boxes, or





### Address Communication Barriers

- Deliver training progra development of communications
   listening, conflict resolution
- Maintain open community volunteers regarding of achievements, and character
- hat concentrate on the ation skills, specifically active, and assertiveness.
  ion with personnel and
- izational developments,
- Address communication barriers and conflicts promptly



# Clear Policies and

# Procedures



### **Compliance and Legal Policies**

- · Code of Ethics and Conduct
- · Conflict of Interest Policy
- · Background Check
- · Whistleblower Policy
- Privacy and Confidentiality

### **Employee and Volunteer**

### **Management Policies**

- · Volunteer Management
- · Diversity, Equity, and Inclusion (DEI)



# Financial and Organizational

### **Management Policies**

- Financial Management and Accountability
- Fundraising and Donor Relations
- Board Governance and Roles
- Succession Planning and Continuity



### **Health and Safety Policies**

- · Health and Safety
- · Technology and Data Management
- Media and Communications





# Health and Wellness Programs



### Physical Wellness

- Provide complimentary or budgetfriendly fitness classes, such as Zumba or group workouts.
- Collaborate with healthcare providers to provide complimentary or affordable health screenings for conditions such as blood pressure, cholesterol, diabetes, and cancer.
- · Organize fitness challenges or events, such as 5k runs or walk-a-thons.



### Mental and Emotional

- · Organize support groups or counseling services to address mental health challenges, provide coping strategies, and foster a supportive workplace environment.
- Offer techniques and practices for stress reduction and relaxation to help personnel and volunteers manage their mental and emotional well-being.



### Holistic Health Education

- Provide workshops focused on nutrition, meal planning, and cultivating healthy eating habits to enhance holistic wellness and mitigate diet-related health concerns.
- Execute educational campaigns
  focused on multiple health subjects,
  including smoking cessation, healthy
  lifestyles, and disease prevention, to
  raise awareness and provide
  resources to personnel and
  volunteers.



# Foster and Sustain a Positive and Supportive Work Setting

- Organize team-building activities, workshops, or retreats to improve relationships and foster camaraderie among personnel and volunteers.
- Create a space that guarantees physical and emotional safety, fostering respect, inclusivity, and recognition of everyone's unique perspectives and contributions.
- · Have an established framework for addressing conflicts and ensure their prompt and impartial resolution.
- Encourage a culture that places high importance on inclusivity and diversity within the organization.



Support Strategies are vital

Through the application of these support Labrador can create a work environment personnel and volunteers to thrive and m accomplishment of the organization's mis regies, We Care Foundation of Newfoundland and is both positive and empowering, enabling its significant contributions towards the



We Care Foundation of Newfoundland

and Labrador

# Thank

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